



## **PIT BOSS**

Grey Rock Casino was founded in 2015 and has been a booming business since. It is a modern, state of the art Casino, Bingo, dining and event experience. It is part of a Group of Companies named Donna Cona which includes: IT strategic planning, health services, program evaluation, custom application, any many more. Grey Rock Casino is part of the largest Aboriginal owned and operated business and technology consulting service company in Canada. While being located on the Madawaska Maliseet First Nation Reserve, the Grey Rock Casino is privately owned.

We are currently looking for a *Pit Boss* to join our team.

If you are looking to be part of an innovating, vibrant, enthusiastic, and exciting team, this is an exciting career opportunity.

### **Qualification:**

- High school diploma or equivalent is considered an asset
- Experience as a Dealer in Table games
- Previous Management experience preferred
- Experience with customer service
- Bilingual (French and English)
- Great communication skills
- Great computer skills
- Willing to complete FINTRAC for the abatement if money laundering
- Able to work in a fast pace environment and mediocre pace environment
- Capable of working late night weekends
- Positive, friendly, courteous, knowledgeable and professional conduct toward customers and your colleagues
- Problem solving to improve guest satisfaction
- Mathematical skill and manual dexterity are required
- Cash handling experience is required
- Respect Casino rules and regulation

### **Responsibilities:**

- Fulfill the specific needs to the NBGLC and Casino
- Ensure professional game activity and respectful customer service by attending to patrons with professionalism
- Supervision of Table Games activities to ensure compliance with approved game rules
- Supervision of Table Games (dealers and players) play and bet settlement
- Views/ Identifies/verifies large cash transactions

- Open and closes tables, verifying table floats and ensuring all necessary paperwork and procedures are completed
- Escalates player disputes, game irregularities and customer service issues to the Casino Shift Manager
- Conducts Table Games activities to ensure compliance with approved game rules
- Controls tables in the correct order of play and closing bets at the appropriate time
- Acquire technical gaming skills
- Follow and explain our Table Games rules and regulations
- Have an eye for Responsible Gambling and Responsible Drinking

Salary: Negotiable per experience and education

We thank you and appreciate your interest! Only the candidates selected for an interview will be contacted.