



## **SURVEILLANCE**

Grey Rock Casino was founded in 2015 and has been a booming business since. It is a modern, state of the art Casino, Bingo, dining and event experience. It is part of a Group of Companies named Donna Cona which includes: IT strategic planning, health services, program evaluation, custom application, any many more. Grey Rock Casino is part of the largest Aboriginal owned and operated business and technology consulting service company in Canada. While being located on the Madawaska Maliseet First Nation Reserve, the Grey Rock Casino is privately owned.

We are currently looking for a *Surveillance* to join our team.

If you are looking to be part of an innovating, vibrant, enthusiastic, and exciting team, this is an exciting career opportunity. The Surveillance's role is to protect the company's assets, patrons and employee against fraud, vandalism and abuse while delivering the highest level of confidentiality and professionalism

### **Qualification:**

- Post secondary education in IT or Security or a related Surveillance field would be considered an asset
- Experience in Surveillance would be preferred
- Have a high sense of paying attention to details
- Bilingual (French and English)
- Capable of working late nights and weekends
- Positive attitude and strong teamwork ethics
- Be open to consent changes and process improvement
- Respect Casino rules and regulation
- Preserve the Casino's process confidential

### **Responsibilities:**

- Maintain a valid Gaming Control Registration
- Maintain utmost confidentiality and professionalism at all times
- Responsible for maintaining the confidentiality of the Department
- Responsible for protection the safety of the patrons, staff and company assets
- Utilizes cameras and other approved observational resources to document all activities in all areas of the property
- Responsible for generating report on the following matters:
  - Any deviation or issues of non-compliance from the property's policies and procedures;
  - Any unusual or suspicious activity in or on the perimeter of the property
  - Any unauthorized access to sensitive areas of the property

- Any violation of gaming integrity including cheating at play and suspicious financial transactions
- Any issues which may affect the property's public image
- Any liability issues
- Any other issue which may be of important to the Owner, General Manager or Security Manager
- Responsible for maintaining a log of the routine tasks performed within the Surveillance room and on the gaming floor
- Responsible for observing all internal cash asset transfers and escorts
- Notifies the Security Manager when detecting persons in the casino who are prohibited from entering or remaining in the casino
- Maintains a control log for all digital recordings
- Liaise with NBGLC personnel to stay abreast of trends in the casino cheat-at-play methodology, suspects and other casino security concerns
- Maintains a log of suspects and their activity in the format prescribed by the Registrar
- Other duties as assigned

Salary: Based on education and experience

To apply, please email your resume to: [jobs-emplois@greyrock-casino.com](mailto:jobs-emplois@greyrock-casino.com)

We thank you and appreciate your interest! Only the candidates selected for an interview will be contacted.